

RAYMOND BROWN

ISSUE 07 / SEPTEMBER 2018

Brickworth Quarry host open day for the local community



INSIDE STORIES



Secret Auxiliary Units bunker is excavated at Binnegar Quarry in Wareham



Fourth lorry branded in London Cart Marking Ceremony

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Quarry school trip for 25 students from local Whiteparish Primary School

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Fortis undertake first CPD day at A303 IBA Processing Facility

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SEPTEMBER 2018



Don has a degree in Mechanical Engineering and is also a Chartered Accountant. He has led businesses in both private and public company environments. Whilst at DS Smith plc, he was responsible for the UK's largest waste paper recycling company, had regular liaison with the Environment Agency and managed major capital investments. Don has chaired industry associations and, most recently, has been driving business improvements within Accrol plc. Don is married with four daughters and a granddaughter and will be based at our Head Office in Chandlers

TALK.

The Raymond Brown newsletter is published regularly and distributed to employees, shareholders and friends of the business. Please submit any news stories to the Communications Department:

T: 07827 278870

E: kerry.hayman@raymondbrown.co.uk

At the time of writing this I am still a week or two away from joining Raymond Brown on 3 September, so as you can imagine there is still a lot for me to learn about the business.

I have been impressed by what I have seen so far - there is a clear growth strategy and the business is poised for major expansion.

As this newsletter demonstrates, there is real commitment to employees, customers, local communities, health and safety and improving the environment, which underpins much of what Raymond Brown does.

I plan to spend the first few weeks meeting as many of you as possible and visiting operations, with the aim of getting your views and increasing my understanding of Raymond Brown.

I am genuinely excited by the prospects for the business and look forward to supporting the senior team, and all of you, deliver great results and realise its potential.

I would like to thank Steve, Wayne and the rest of the management team for their stewardship of the business over the last twelve months.

Don Coates Chief Executive

Employee Training and Development

We are pleased to introduce a number of new employees to the business:

Simon Allin, Commercial Contracts Manager at Head Office Simon Bendall, Spare Relief Driver at A303 Materials Recovery Facility Andrew Berry, Relief Driver at Nursling Recycling Facility Tracy Chesney, Weighbridge Operator at Chilton Recycling Facility Kyle Clough, Tipper Driver at A303 Materials Recovery Facility Marcin Czekalski, Weekend Shift Supervisor at A303 Materials Recovery Facility Lucy Dyson-Mcilroy, Customer Service Advisor at A303 Offices Steven Iliff, Relief Driver at Nursling Recycling Facility Jessica Jones, Site Technician at Roke Manor Quarry Jason Newby, Tipper Driver at Nursling Recycling Facility James Oak, Trainee Plant Operator at Roke Manor Quarry Michael Orr, Tipper Driver at Nursling Recycling Facility Kevin Rack, Working Site Supervisor at Chilton Recycling Facility Beverley Rutter, Weighbridge Operator at Roke Manor Quarry Pete Selmes, Tipper Driver at A303 Materials Recovery Facility Peter Sibanda, Yard Banksman at Nursling Recycling Facility Oliver Thomson, Mobile Plant Fitter at Rookery Farm Recycling Facility Andy Waller, Shift Plant Operator at A303 Materials Recovery Facility Pawel Wojcik, Shift Plant Operator at A303 Materials Recovery Facility Piotr Zajdel, Site Operative at A303 IBA Processing Facility

Internal Changes

Karl Reed (Site Manager at the A303 IBA Processing Facility) has transferred to Brickworth Quarry.

Dean Lawrie (Plant Fitter for Raymond Brown Waste Solutions) has transferred to Raymond Brown Quarry Products.

We wish both Karl and Dean all the best in their new roles within Raymond Brown Quarry Products.

Jason Lester, Raymond **Brown Waste Solutions HSQE** Advisor made it to finalist stage for the Safety and Health Practitioner (SHP) 2018

Jason Lester

announced as

Finalist for the

Safety and Health



The SHP Awards are an annual event to celebrate individuals who have demonstrated excellence in their roles. This category was open to anyone based in the UK and who has recently (within the last 18 months) moved to the health and safety profession from another industry. A long list of nominees were received and a panel of industry experts selected Jason as one of six finalists.

Jason moved into a Health, Safety and Environmental Advisor's role in September 2017; previously he managed the Chilton Recycling Facility. In this time he has re-written the Health & Safety and Environmental Manuals and management systems and passed his NEBOSH National General Certificate qualification. He has also completed the ROSPA health and safety nomination and gained a 2018 Gold Award for Raymond Brown Waste Solutions.



HR Administrator Samantha Sumpter passes her CIPD Level Five Diploma in Human Resource Practice

Congratulations to Samantha Sumpter, who has successfully passed her CIPD Level Five Diploma in Human Resource Practice, which she has been working on for the past year.

Sam has been with the business for over two years and in this time has been working hard towards achieving her CIPD Qualifications, having successfully passed her Level Three Diploma last year.

Our In-house Plant Training Assessor, Luke Quinn, has undertaken the following training courses with employees from across Raymond Brown Waste Solutions:

Mav

Luke Grainger, Tractor, Half Day Luke Grainger, Screener, Half Day Pete Lomas, Wheeled 360, 3 Days Piotr Trybulec, Tractor, Half Day Alex Malara, Telehandler, Half Day Hubert Iwon, 360 Above 10t, 1 Day Steve Smith, 360 Above & Below 10t, 2 Days

Luke Grainger, Crusher, Half Day

Alex Malara, Loading Shovel, 2 Days Matt Munday, 360 Above & Below 10t, 2 Days Lukasz Mazurkiewilz, 360 Above and Below 10t, 2 Days Remick Kozak, 360 Above 10t, Half Day Vladimirs Maslobojevs, Loading Shovel, 3 Days Marek Szyszko, Loading Shovel, 2 Days Marcin Czekalski, Wheeled & Tracked 360 Above 10t, 1 Day

Michael Talmage, 360 Below 10t, 1 Day Remick Kozak, Crusher, 1 Day Matt Munday, Screener, 1 Day Piotr Trybulec, 360 Above 10t, 4 Days

August

Krzysztof Apel, Telehandler, 9 Days

Well done to the following employees on ensuring the success of their ongoing training:

Heather McLintock, Gemma Taylorson, Samantha Sumpter - Mental Health First Aider Course John Morell, Paul Stone - IOSH Working Safely

Annmarie Read, Marcin Czekalski, Andrew Deakin, Marcin Krawczyk, Ian Callaghan - IOSH Managing Safely Ben Deeley - Duty of Care Assessment

William Hills - Loading Shovel, 360 Excavator, Tractor & Bowser and MEWP Assessments

Sean Talbot, Kyle Winslade, Martin Brown - Lorry Loader Clamshell Assessment

Jason Lester - Fire Safety on Waste Sites

Michael Bishop, Chris Wallace - Emergency First Aid at Work

James Oak, Connor Dyer - Tractor Assessment

Francis Freeth - 360 Below 10t Assessment

Michael Milsom - Wheeled 360 Above 10t Assessment

Andrew Willis and Ian Callaghan - Quarry Screener Assessment

Mark Kamara, James Morrell, Michael Talmage, Marcin Czekalski, Luke Grainger, Vanessa Smith, Lindsey

Dryden, Adam Solinski - Asbestos Awareness

llay Gibson - Quarry Excavator Assessment

James Oak - Wash Plant Assessment

Annmarie Read, Jessica Jones, Nick Hardacre, Daniel Kelloway, Paul Richards - Geotechnical Course Level 3 Annmarie Read, Ian Callaghan, Beverley Rutter, Daniel Kelloway, Nick Hardacre, Karl Reed - Introduction to **Quarry Regulations**

Pete Sibanda - Banksman Assessment

Wayne Hull - De-Rig / Re-Rib Screener Assessment

James Oak, Ollie Thomson, Jon Hemington, Tom North, Tomasz Kaczka, Dean Lawrie - Lock Out and

Isolation/Harnessing



Upcoming Events and New Memberships

Saturday 8th September - Longparish Village Fete

Raymond Brown are sponsoring the Longparish Village Fete, which takes place on Saturday 8th September from 12 noon - 4pm at the Village Cricket Ground.

Didcot Football Club Tickets

As part of our sponsorship of the Didcot Town Football Club, we have been given two season tickets, which can be used at any pre-season friendly or Southern League match in 2018.

The tickets will be kept at the Chilton Recycling Facility weighbridge office and can be used by employees and their families/friends. Please book to use them through the weighbridge and ensure you return them after each use.

Bursledon Brickworks Annual Pass

We are pleased to announce that we now have a corporate membership for the Bursledon Brickworks Museum in Swanwick https://www.bursledonbrickworks.org.uk/

The museum has a five star rating on Trip Advisor and also holds a number of events across the year.

The membership can be used free of charge by all staff and their families. The ticket will admit any one family at any one time.

The membership card is with Reception at Chandlers Ford (Julie or Sally – cfreception@raymondbrown.co.uk); should you wish to use it, please let them know so we can book the dates out for you and arrange collection/ return of the card.

Chilton Recycling Facility achieves 'Excellent' Rating in **EA Audit**

Chilton Recycling Facility has achieved an excellent Environment Agency visit.

During their recent six-monthly audit visit, the Environment Agency awarded Chilton Recycling Facility a Grade A Site Band Rating, which they deem as excellent. The site was previously a Grade B.

The Environment Agency officer stated that in the nine years she had been undertaking audits, she had only ever issued an A on three other occasions to other companies. Congratulations to Michael Barry and the site team on this achievement.









Five more brand new Raymond Brown lorries have arrived in the last few months and each of them has been designed by a local school. All of the schoolchildren had taken part in Raymond Brown's lorry competition to design posters for their cabs based around the theme of recycling.

The new vehicles consist of one roll-on roll-off and four new grab lorries, which are to replace older vehicles. The local schools who designed the cabs were suggested by members of our staff who have children or grandchildren in attendance at the schools.

Each of the lorries has made a special visit to its school to announce the winners of the competition and to present the students with their prizes. The prizes were a Raymond Brown goody bag, a certificate and a £10 book voucher. The students were also given the opportunity to sit in their lorry and have their photos taken.

Thank you to the following for undertaking the visits and for presenting the awards:

Longparish Primary School - Driven by Steve Fortune and accompanied by Tim O'Leary (Operations Director)

Smannell and Enham Primary School - Driven by Martin Brown and accompanied by Sean Warren (Business Development Manager) and Alix Kerr (Assistant Transport Coordinator)

Romsey Primary School - Driven by Sean Talbot and accompanied by Adam Murnieks (Raymond Brown Waste Solutions Managing Director)

Foxhills Junior School - Driven by Nick Bunn and accompanied by Iain McLean (Commercial Manager) and Julie Davies (Transport Coordinator)

The Osborne School - Driven by Keith Willis and accompanied by Kerry Hayman (Communications & Marketing Manager) and Tracey Docherty (Communications & Marketing Administrator).

Five new lorries designed by five local schools



Sarai Bunting from Romsey School commented: "The children at Romsey Primary School were delighted to be involved in the competition for Raymond Brown's recycling lorries. The successful designers were thrilled to be presented with very generous goody bags by Managing Director Adam Murnieks and even more excited to see the lorry and be photographed inside the cab! The children learnt about the importance of recycling and how Raymond Brown are addressing the issue, especially through educating children through their links with local schools.

All of the children at Romsey Primary School are eagerly looking out for the lorry on Romsey's roads, and give a huge thumbs up for Raymond Brown's initiative!"









Fourth Lorry
branded
in Cart
Marking
Ceremony

One of Raymond Brown's newest grab lorries was branded in July at the traditional Cart Marking Ceremony in the City of London. The lorry, which was designed by Foxhills Junior School in Southampton, was driven by Mark Attwood and is the fourth Raymond Brown lorry to have been branded at the annual ceremony.

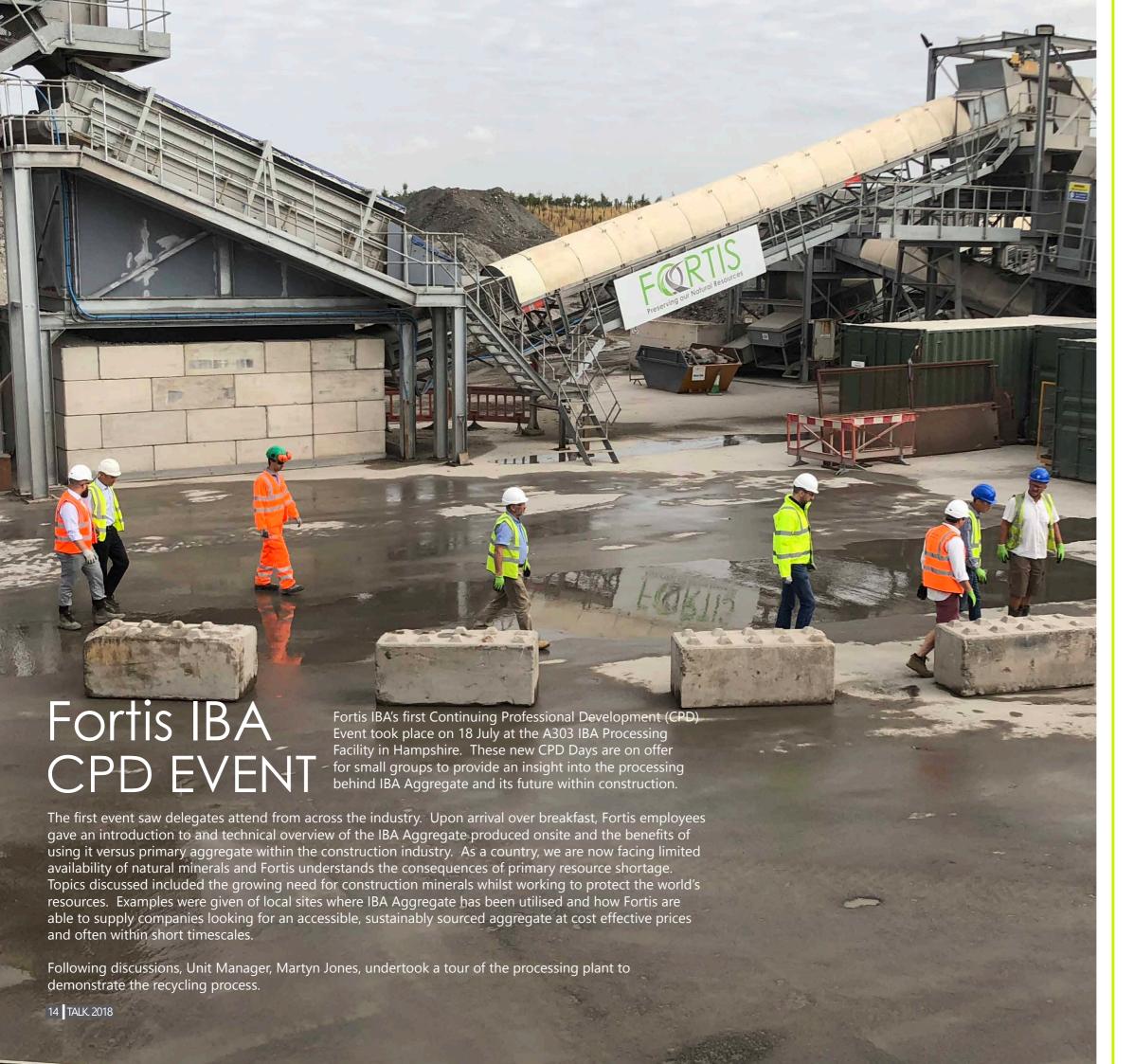
This year, the Carmen celebrated their 501st anniversary and the Cart Marking Ceremony took place in the Guildhall Yard on Wednesday 18th July 2018. A total of 46 vehicles were marked and the ceremony sees each vehicle brought for the Master's inspection, then branded by the Keeper of Guildhall using a special brazier and gloves provided by the Glovers' Company.

The duties of the Keeper are shared between the Master Carmen, Patrick Marsland-Roberts TD, The Rt. Hon The Lord Mayor of London, Alderman Charles Bowman, and the Master Glover, Alvin Seth-Smith.

Following the ceremony, there was a lunch in the Great Hall for 610 people where the Master thanked all those in attendance and all who made the event a success.

The ancient tradition of cart marking dates back to the 16th century when all carts operating in the City of London were required to pay five shillings for the right to ply for hire in the City and have their axles branded – an early form of vehicle licensing.





Raymond Brown Fleet gain FORS Reaccreditation

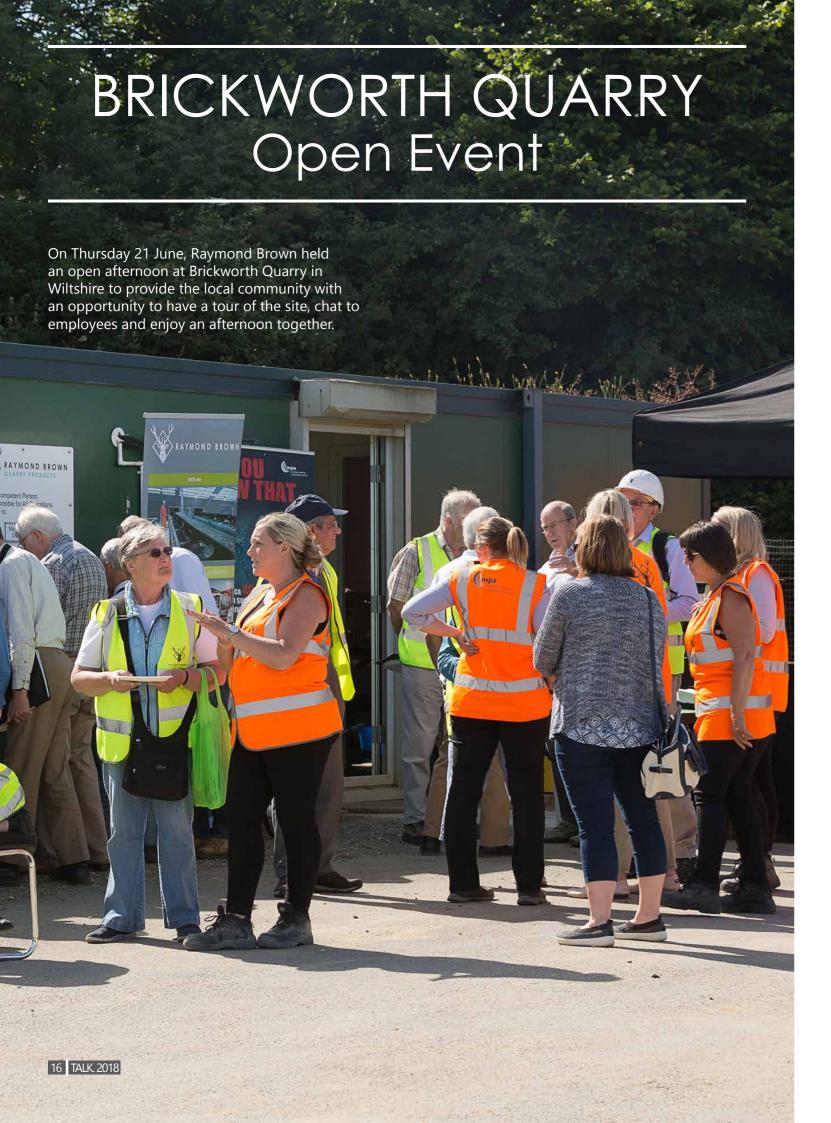
Raymond Brown are delighted to have been reassessed and reaccredited with the Bronze Fleet Operator Recognition Scheme (FORS) with thanks to Heather McLintock, Health, Safety and Audit Manager and the Transport Team for their work during the audit process.

The FORS scheme was set up to raise the level of quality within fleet operations across the UK, and in 2017 Raymond Brown announced that the business had met the FORS bronze level requirements.

FORS reassessments take place each year and comprise an external audit of our business processes to ensure that the company maintains the high standard of work related road risk management.

Transport Manager Simon Webb commented: "The Raymond Brown fleet consists of over 60 vehicles and this reaccreditation emphasises our commitment to fleet safety and environmental efficiency as well as demonstrating that we meet a recognised industry standard."









The event welcomed local families, and all children were given a mini hi-vis vest and goody bags. Children were also able to create their own sand creatures to take home and were provided with activities to complete whilst going round the site, such as Biodiversity Bingo. Congratulations to our two Biodiversity Bingo winners, local children Emily and Alex who received a £15 book voucher each.

Visitors were provided with hard hats and hi-vis vests before being given a guided tour of the site by employees. They were driven by vehicles whilst being provided with information on the quarry, its history and the nature conservation work that has been undertaken. They then had the opportunity to enjoy pizza, sweets and refreshments whilst chatting to employees back at the site offices.



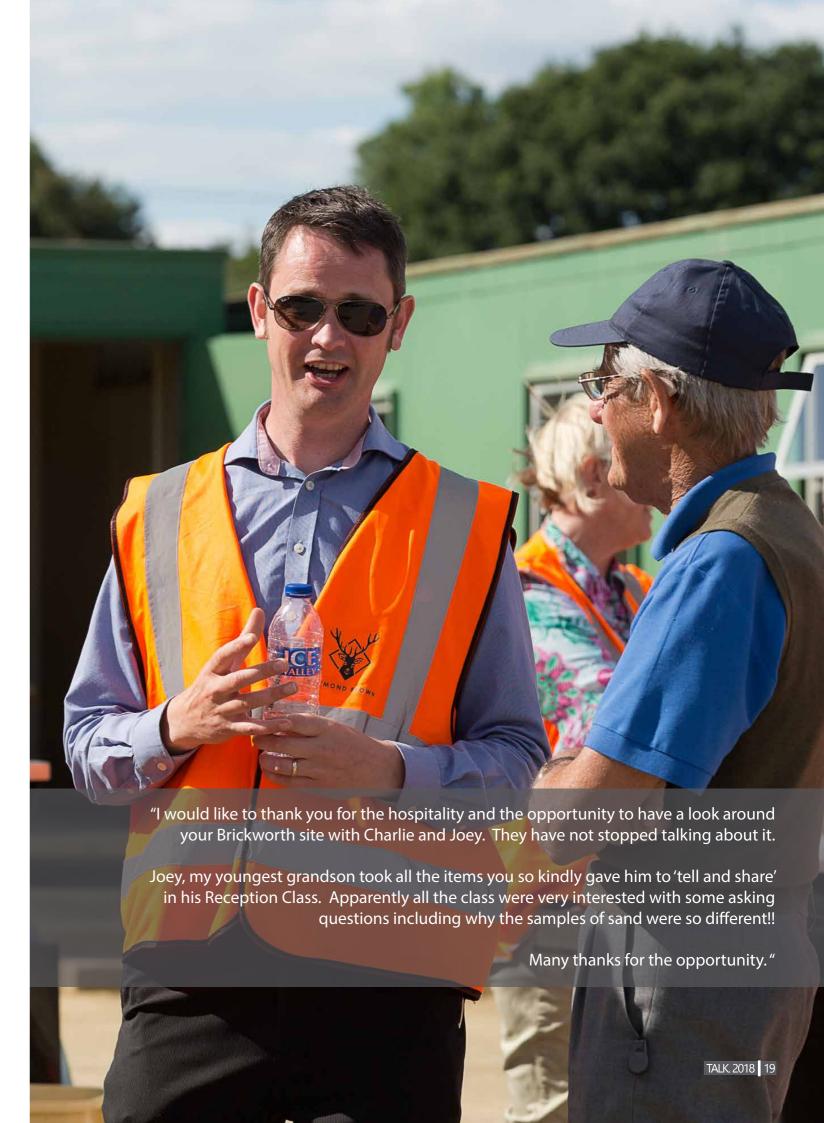
The event was free of charge to visitors but, through donations on the day, £50 was raised for the Whiteparish Memorial Trust. The Memorial Trust is a registered charity and raises money for the local recreation ground and the Whiteparish Memorial Centre.

We were also delighted to have our industry trade association, the Mineral Products Association (MPA), attend the event. They discussed with visitors the importance of sustainable development, biodiversity, environmental protection and safety in and around quarries.

Steve Clasby, Chief Operating Officer, commented: "We have an award winning site and it was a pleasure to be able to open it up to the local community and showcase our biodiversity and restoration. Judging by the feedback received, the event was hugely successful and provided guests with an opportunity to engage with our employees as well as providing them with an insight into our operations at Brickworth Quarry.

A huge thank you to all employees who helped with the event on the day, particularly Martin Wooldridge and his team at Brickworth Quarry."







On the morning of the open day, Raymond Brown invited 25 schoolchildren from local Whiteparish Primary School to visit Brickworth Quarry.



Raymond Brown invited the Year 6 Eagles Class from nearby Whiteparish Primary School to visit Brickworth Quarry on the morning of the open day. The site already has a relationship with the school who designed posters for one of the Raymond Brown lorries a few years ago.

Upon arrival by mini bus, the students were provided with appropriate personal protective equipment and a worksheet to complete during their visit. Following an introduction to the site and staff, the students were briefed on the dangers of entering a quarry unauthorised and the importance of safety on site for both visitors and employees.

The class were then given a tour around the quarry and the chance to see how the sand is extracted and processed through a screening plant and then loaded onto lorries and distributed for use in the construction industry.





The children were also given the opportunity to have an up-close look at the ancient woodland soils and learn about the site's management and conservation of them, as well as identifying the many different animal footprints across the quarry.

A classroom lesson was followed with a presentation from Estates & Planning Director Rob Westell, who went into further detail, explaining why quarries are needed, the uses of sand in construction and the environmental benefits of quarrying.

Following the site tour and a classroom lesson, a variety of activities were undertaken outside. The students took turns at sieving three very different sands from three of Raymond Brown's quarries and

they filled up differently shaped miniature bottles to create sand creatures, which they took home with them.

To emphasise how quarrying provides environmental benefits to help biodiversity flourish, by creating habitats for numerous wild animals and birds, the children also created colourful and tasty bird feeders and planted cress seeds to take home with them and grow.

The entire class of students and their teachers were weighed on the weighbridge and received a ticket from Paul Stone, Weighbridge Operator. Before leaving, all students were given a Raymond Brown goody bag to take with them.

Martin Wooldridge, Quarry Manager, commented: "It was a pleasure hosting the Whiteparish Primary School Eagles Class. They were enthusiastic and asked lots of questions about the quarry.

It was great to give them an insight into the quarrying industry and we really enjoyed having them on site."

Whiteparish Primary School Head Teacher, Kate Heathcote commented: "On Thursday, the Eagles visited Brickworth Quarry and had a great trip! Huge thanks to all at Brickworth for making this a memorable trip for the Eagles and for providing mini-buses!"









An archaeological assessment has revealed how Binnegar Quarry was the site of an underground hideout for the Secret Auxiliary Units, Britain's wartime resistance in waiting.

Andrew Joseph Associates Archaeology Services, working under contract to Raymond Brown, recognised the significance of the site as unusual, on a quarry site that also contained Bronze Age barrows and Battery Bank, a boundary marker and scheduled ancient monument. Experts were called in to assess the site from Historic England, the County Archaeologist and specialist Auxiliary Units research group, Coleshill Auxiliary Research Team (CART). The expert review revealed that the bunker was partially collapsed and heavily damaged.

The Auxiliary Units were set up in 1940 in case of a Nazi invasion. Their role was to hide underground whilst the first wave of an invasion passed by and then emerge to sabotage supplies, transport and communications to hamper the German forces and allow a counter attack. Made up of six to seven men in a patrol, drawn from local civilians, they were taught demolition and issued with large quantities of explosives and weapons. Each patrol had an underground hideout where they could rest and store their supplies. It would be carefully disguised against discovery. The men were told their life expectancy after invasion could be just a couple of

As the bunker was not in a fit state for preservation, it was agreed that it would be fully recorded by

archaeological investigation prior to deconstruction. This was done in stages over 18 months from 2017 to 2018. CART volunteers led the project with specialist archaeological support from Andrew Josephs Associates and the New Forest National Parks Community Archaeology Service. Raymond Brown provided plant to assist the excavation and transport to the remote site, and local residents were kept updated throughout by Councillor Barry Quinn, who attended regularly to review its progress. Very few such underground bunkers have been excavated in this way.

The dig found a sturdy Nissen hut-like main chamber with an entrance shaft at one end and a short tunnel and escape exit at the other. It revealed that it had been intentionally collapsed in the 1970s, with the centre of the roof removed and the interior filled with sand; however, some elements of its wartime use remained.

At the base of the shafts were found remains of the hatch mechanisms, including a heavy concrete counter weight. These were used to vertically lift a heavy soil-covered hatch that disguised the shaft.

The dig revealed an extensive ventilation system, made from over one hundred four-inch glazed earthenware pipes brought in from the Midlands. This relied on warm air rising through pipes set in the roof which drew in fresh air through other pipes running to the bottom of the bunker. In the base of the tunnel were found numerous inert trap switches. These had been deliberately deactivated by whoever had discarded them, the empty boxes they came in being found nearby. Other similar devices had been found as part of an extensive metal detector survey of the surrounding area, indicating that the men had been training nearby. This survey also found a metal first aid splint and a .50 calibre bullet, evidence of the US Army who were briefly based in nearby Binnegar Hall prior to D-Day. Other finds included discarded tin cans from a meal eaten by the men who built the bunker, found in backfill outside the bunker walls.

A full report will be lodged with the County Archaeologist in due course and it is hoped to stage an exhibition of the findings in the local area next year. Raymond Brown have donated the finds to CART to be exhibited as part of their public displays explaining the history of Auxiliary Units. It is planned to erect a pair of memorial benches, constructed from blocks salvaged from the bunker, to remember the men who received no recognition at the end of the war, due to the secrecy of the



Raymond Brown in the Community

chiltonSkips.com donate a skip to local Harwell & Hendred Youth Football Club for their Summer Tournament

chiltonSkips.com were delighted to support the Harwell & Hendred Youth Football Club's (HHYFC) Summer Tournament again this year by donating a skip for the weekend.

June saw the successful completion of the fifth HHYFC Summer Tournament, which takes place in Westfield, Harwell. The team pride themselves on providing a friendly, well-run tournament with lots of football.





Skip donated for new Home Economics project at Fair Oak School

brownSkips.com were delighted to have provided a 12-yard skip to help Foreman Homes, who are donating a new kitchen to the Home Economics Room at Fair Oak Junior School in Eastleigh.

New toys donated to Wellow Village Baby and Toddler Group

Raymond Brown visited Wellow Village Hall Baby and Toddler Group and donated a Little Tikes activity cube and petrol pump.

The group is run on a voluntary basis and is a great opportunity for local parents and toddlers to meet and socialise regularly.

Julie Jager, who runs the Baby and Toddler Group commented "Thank you so much to Raymond Brown for donating the toys, they are wonderful and will make a big difference to the children. It was so very kind of you, we can't thank you enough."



Official opening of Mount Pleasant Park in Eastleigh

In August, Sales Manager Tom Weeks attended the Mount Pleasant Park Estate for the unveiling of the new sports park in August, where Raymond Brown donated 20 tonnes of Type1 Limestone and two loads of muckaway.

The area has been developed for the local community and was once a landfill area in the 1960s.

Councillor Bob Painton
(pictured) from Eastleigh
Borough Council has been
involved with this project from
the beginning and it is something he holds
very close to his heart. He has involved
several companies and the project has
been funded by Mount Park, with work
undertaken by Winvic who are currently
working in Wide Lane, Southampton,
developing the Mount Park Industrial Estate.
Other suppliers who also provided services
and donations included A&A Lamb Ltd,
Whiting Landscape, WK Construction Ltd,





Community Events

Skips have also been donated to Peasefest Peasemore Festival, Jazziefest in Andover, Chilton Primary School's Summer Fete, the Awbridge Village Fun Run and Whiteparish All Saints Church and School Village Fete, all of which took place to raise money for their local communities.

In September, Raymond Brown will be sponsoring the Longparish Village Fete and supplying a skip, and we have just signed a renewal for sponsorship and advertising at Didcot Town Football Club.



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Mark Gale represents Raymond Brown at Truck Shows this summer Driver Mark Gale attended the 2018 South Coast Smile Wheels Show on 23 and 24 June and the Truxx Factor Truck Show on 7 and 8 July 2018.

The South Coast Smile Wheels Show takes place at Highbridge Farm in Otterbourne and is a large family event with a range of cars, bikes, trucks and stalls. The show fundraises for the children at Southampton General Hospital and the neonatal unit at Princess Anne Hospital by raising gifts and money.

The Truxx Factor Truck Show is an established family friendly weekend festival which takes place at Thruxton Motorsport Centre; Mark attends each year.





Raymond Brown Bake Off 2018 - In aid of Wessex Cancer Trust

In May, our offices once again took part in the Raymond Brown Bake Off, which was in aid of the Wessex Cancer Trust. The Trust exists to help local people living with cancer by offering emotional, physical and practical support.

Congratulations to our top bakers: From our Chandlers Ford Office, we had 1st place - Julie Clarke, Receptionist (second year running), 2nd place - Clare Phillips, Purchase Ledger Clerk, and 3rd place - Louisa Isaac, Assistant Management Accountant.

At our A303 Office, our overall winner was Erin Roll, Customer Service Executive.

Thank you to all those who took part (both the bakers and the tasters) helping to raise money for such a worthy cause.





A massive thank you and well done to Tom Piper, Sales Executive, for representing Raymond Brown in the 2018 Barton Stacey Soap Box Race.

Photograph credits: http://www.dancepicsonline.co.uk/







Raymond Brown Waste Solutions **NEW CONTRACT WINS**



£70m ACCOMMODATION, SOUTHAMPTON Supplying crane-tested 6 and 8 yard skips to Midas project to build a 527-bedroom 12-storey building.

HOUSING DEVELOPMENT FAIR OAK, EASTLEIGH Supplying skips for the Persimmon Homes

£2M KINGS COPSE PRIMARY SCHOOL, HEDGE END Kings Copse Primary school extension project.



LOGISTICS CITY, BASINGSTOKE Supply of 32 RoRo's to Kier for the construction of

CHARLTON PARK CREMATORIUM, ANDOVER of a crematorium.

RONALD MCDONALD HOUSE, OXFORD relocation of Ronald McDonald House in order to provide 62 bedrooms to accommodate parents of

£1.5m PREMIER INN, ROMSEY Supplying approximately 30-35 plasterboard, metal,

hospitalised children.

general waste and wood skips to Cater Lauren in includes surrounding parking and landscaping.



£15.1m NORTHGATE HOUSE, OXFORD Supplying approx 120-130 plasterboard, metal, of the existing buildings.



CUSTOMER FEEDBACK

Some of the excellent reviews received via Trustpilot since the last issue of TALK. To read all of the reviews, please visit the Raymond Brown websites.



Great easy to use web site

"Great easy to use web site, where you can book a skip on-line for the day you require it. Couldn't beat the price elsewhere and skip delivered by a happy driver (Simon I think)."

Andy



"Ordered 2 skips from Raymond Browns and the delivery and service received was excellent. Rang on a Friday to get 2nd one picked up and they had someone here the same day to collect it.

Would definitely use this company again for large waste removal and would highly recommend them."

Fiona



delivered first thing

"The skip was delivered first thing in the morning on the right day. We have a very difficult driveway but the driver had no problems, was very friendly and helpful."

Sadie



Used the grab lorry service

"Used the grab lorry service. The driver called in advance and was polite and courteous. Cleared everything and left the area tidy."

RMH Building



First time ordering a skip

"First time hiring a skip, Chilton skips gave a first class, helpful service from the driver who delivered to the driver who collected. There was a minor technical glitch re collection, but Melissa was immediately on the case and sorted out a new collection. As promised my skip was picked up this morning before 8:00!

First class company, would definitely use again if ever I need a skip..."



"Competitive rates. Lovely staff to deal with from Reception staff to the guy who delivered and collected the skip. Receipts emailed immediately. Appear to give a lot back to their local community too. Would definitely use again. Thank you."

Gail

Linda



Good Job

"Easy to order with the very user friendly and informative website. Skip arrived on time and the driver was very a bonus. Turned up in time and taken efficient, polite and all done with a smile."

Paul



Very good prices

"Very good prices, cheapest I could find plus a online discount which was away on the day required, even a call to ask if I require it longer or not. Have recommended to others"

Michelle



Grab lorry soil waste

"Very helpful driver who knew what he was doing with the grab lorry. Very pleased would recommend."

lan

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RAYMOND BROWN

A1 Omega Park, Electron Way, Chandlers Ford, Hampshire, SO53 4SE

T: 023 8027 3750 W: www.raymondbrown.co.uk

