



Wishing all our
employees a very
Happy Christmas...

INSIDE STORIES



Nominated by their colleagues, four of our employees receive recognition for exemplifying Core Values

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For the first time, Longparish and Barton Stacey Pre-Schools design two of our new skip lorries

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Featuring
photos from
our Staff
Christmas Party
at the Solent
Spark Building

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BRICKWORTH
QUARRY WINS MPA
BIODIVERSITY
AWARD

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Local pre-schools design two of our new skip lorries. See them on p. 28.....

JANUARY 2018

I would like to start off with thanking all of you who attended our Christmas Party on 2 December, it was a brilliant evening and a great opportunity to meet many of your better halves.

This year we introduced three Core Values to the business and four individuals were recognised at the party for exemplifying them within the workplace. A huge congratulations to the following who were nominated by their teams and colleagues in our recent Staff Satisfaction Surveys:

Passion - Tom Weeks
Responsibility - Vanessa Smith
Engagement - Stephen Hall

One individual, Karl Reed, stood out across all three areas, with some outstanding nominations for his efforts at the A303 IBA Processing Facility. I have known Karl for a number of years and this award is extremely well deserved.

Thank you to those who took the time to complete the Staff Satisfaction Surveys, it is so important to get your feedback and suggestions as we continue to strive towards being a great place to work for all employees.

We have come a long way during 2017. This year has seen the company split into three legal entities and numerous planning successes at Copyhold, Binnegar, Brickworth and at the A303 Enviropark have strengthened our growth considerably, along with other significant achievements:

- Bronze award for the Fleet Operator Recognition Scheme (FORS) with special thanks to Heather McLintock, Simon Webb and his team.
- Eighth gold RoSPA award in recognition of our Health & Safety record and commitment to improving standards.
- Accreditation retention for Investors In People.
- Continued involvement with the local communities that we operate within, particularly the local schools.
- Eleven tipper lorries were branded with input from 85 children's designs.
- Eight waste vehicles have been branded with the input from 75 children.
- £1.25m investment in mobile plant and a further £2.6m committed in next five months.
- 495 days training conducted (£72k).
- Eleven people have been promoted within the business.

I would like to acknowledge Kerry Smith, our Marketing and Communications Manager, on her recent Venus Hampshire Award for Marketing and PR. I was honoured to attend the Awards and it was a proud moment to watch Kerry collect her award.

The business is performing very well in an unsettled marketplace with numerous opportunities in the pipeline, enabling us to expand and create development opportunities as we go into 2018.

Wishing you all a very safe and Merry Christmas and I look forward to seeing you in 2018 for another year of exciting growth as we continued to expand.

Steve Clasby
Chief Operating Officer

TALK
JANUARY 2018

TALK.

The Raymond Brown newsletter is published regularly and distributed to employees, shareholders and friends of the business.

Please submit any news stories to the Communications Department:

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EMPLOYEE TRAINING & DEVELOPMENT

2017/18 Management Development Programme

Well done to the delegates on this year's Management Development Programme, which commenced in October and will be completed in the New Year.

Simon Pinto, Assistant Quarry Manager, Binnegar Quarry
Mark Lush, Supervisor, Marchwood Wharf
Nick Hardacre, Graduate Trainee Quarry Manager
Mark Renault, Environmental Permitting Manager
AnnMarie Read, Senior Site Technician
Vanessa Smith, Shift Manager, A303 Materials Recovery Facility
Peter Lomas, Plant Operator, Nursling Recycling Facility
Sean Stanton, Senior Transport Co-ordinator, A303 Office
Stuart Rose, Transport Co-ordinator
Richard Wilkins, IT Support Engineer
Jon Hemington, Trainee Processing Plant Operator, A303 Fortis Facility
Sean Warren, Business Development Manager, Nursling

Congratulations to the following employees on their recent promotions within the business:

- Martin Wooldridge has been promoted Quarry Manager at Brickworth Quarry.
- Mark Renault has been promoted to Environmental Permitting Manager and will work within the Estates and Planning Team, based out of Head Office.
- Michael Barry has been promoted to Site Manager at Chilton Recycling Facility.
- Simon Pinto has been promoted to Assistant Quarry Manager at Binnegar Quarry.
- Andy Deakin has been promoted to Supervisor at Binnegar Quarry.
- Annmarie Read has been promoted to Senior Site Technician.

We are pleased to welcome the following new starters to the business:

Thomas Brandon, Site Operative at Ardley IBA Processing Facility
Joanne Cridland, Administrator at Fortis
Connor Dyer, Weighbridge Operator at Copyhold Quarry
Ilay Gibson, Plant Operator at Binnegar Quarry
Richard Hinkin, HGV Driver at Chilton Recycling Facility
Peter Hiscock, Skip Driver at Chilton Recycling Facility
Allan Lama, Plant Operator at Chilton Recycling Facility
Vladimirs Maslobojevs, Shift Plant Operator, A303 Materials Recovery Facility
Mike Peatey, Assistant Quarry Manager at Roke Manor Quarry
Anthony Randall, Site Operative at Ardley IBA Processing Facility
Andrew Shearing, LGV Driver at A303 Materials Recovery Facility
Nigel Blakewell, Site Operative at Ardley IBA Processing Facility

Training Courses

Congratulations to the following employees on completing their training courses.

Tractor and Bowser Operator Training
Mark Dumelow

Articulated Dump Truck Operator Training
Marcus Dredge

Mobile Elevating Work Platforms (MEWP)
Luke Quinn

Excavator Operator
Dean Stockley
Lukasz Mazurkiweicz
Remigiusz Koszak
Allan Lama
Piotr Trybulec
Maris Jukass
Marcin Krawczyk
Stephen Smith

Telehandler Operator Training
Matt Munday
Hubert Iwon

Three Day First Aid at Work Course
Mark Kamara

One Day Emergency First Aid Course
Karl Reed
Allan Lama
John Morrell
Paul Richards
Connor Dyer

Aggregate Sampling
Nick Hardacre
Paul Cutler
Lee Milford
Tony Canning
Tom North
Andy Deakin
Jason Lester
John Hemington
Kieran Giles

Crusher / Screener Operator Training
Dean Stockley,
John Morrell
Paul Richards
Richard Galpin

Identifying Munitions
Heather McLintock
Jason Lester
Jason Martin
Felicity Breuning
Simon Pinto
Mark Lush
Jamie Jewell
Anthony Dyer

IOSH Managing Safely
Simon Pinto
Paul Longdon

IOSH Working Safely
Tony Canning

Loading Shovel Operator Training
Andrew Willis
Stephen Smith
Marcin Krawczyk
Mark Dumelow
Allan Lama
Marcus Dredge

Wash Operator Plant
Ian Callaghan

IPAF Mobile Boom Operator
Lee Milford

Abrasive Wheel Mechanical Training
Paul Barrios-Santana
Wayne Hull

Driver CPC Training

Well done to all our drivers who have completed their 2017 Continuing Professional Competence, as part of this one day training course they also undertook FORS training including cycle safety and additional training from the Blue Lamp Trust.

STAFF SATISFACTION SURVEYS

2016/17 Great Place to Work Action Plan

Following our surveys last year, we set out a plan aimed at working towards our goal of becoming a great place to work. The details below demonstrate how much has been achieved within the last year.

Training and Development

- A new Management Development Programme has now been completed by one group of employees and we are halfway through the next programme with a second group.
- We have undertaken three breakfast and learn sessions at Head Office: Will Writing, Managing Emails and LinkedIn.
- The induction process has been significantly improved.

Engagement

- Director engagement visits have been and will continue to be rolled out, with a different site being covered each month.
- Business Plans were and will continue to be communicated amongst teams.

Leadership

- We have developed a clear mission and vision for each of our businesses, which are on display at every site and office.
- Quarterly induction presentations will continue at our Head Office.

Employee Benefits

- Employees are now offered the option to buy up to an additional week's holiday (pro rata).
- A Corporate Discount Scheme was set up by the HR Department and many employees continued to utilise it.
- A Health Cash Plan has been implemented for all employees covering: dental, physiotherapy, optical and other areas.
- A new benefits brochure was launched detailing information on all benefits the business offers.

Workplace Environment

- Minimum standards for offices and sites were established by the Compliance Team.

2017 Staff Satisfaction Survey Results

Thank you to everyone who completed the Staff Satisfaction Surveys. We had a good response overall, but particularly within Fortis IBA Ltd, who had a fantastic 100% completion rate. It is important to benchmark and measure satisfaction amongst our staff and provide all Raymond Brown employees with the opportunity to voice their opinion. Below is a brief summary of the feedback we received.

Raymond Brown Waste Solutions

Within Raymond Brown Waste Solutions, there has been much improvement in people understanding what is expected of them and satisfaction within their roles. Over the last 12 months, there have been a number of people at all levels promoted into higher grade roles. Almost 100% of employees now believe that they have clearly defined goals, understand what is expected of them and believe that Raymond Brown is a responsible business.

Raymond Brown Distribution

Within Raymond Brown Distribution, there has been very positive feedback across the workplace, with 100% of employees feeling that Raymond Brown is a great place to work. 100% of employees also agreed that they have the correct tools and resources to do their jobs well, they have clearly defined goals and understand what is expected of them, and that Raymond Brown is a responsible business.

Fortis

Fortis' biggest improvements are in the following areas: keeping staff informed of matters affecting them (100% agreed with this), making good use of staff skills and overall job satisfaction, expectations of line managers, being involved in decisions which affect their work and offering good training and development opportunities.

Raymond Brown Quarry Products

Within Raymond Brown Quarry Products, there is a feeling that employees enjoy working within their teams and think highly of management. The biggest increase was in employees having the right tools and resources to do their jobs well. Almost 100% of employees felt that they have clearly defined goals and understand what is expected of them, have realistic expectations from their line managers, and that Raymond Brown is a responsible business.

Raymond Brown Shared Services

Almost every area has been improved upon since last year and a massive 100% of shared service employees enjoy working for Raymond Brown. 100% also stated they feel encouraged to come up with new and improved ways of doing things, that their job makes good use of their skills and abilities, that they have clearly defined goals and that they understand what is expected of them and expectations of their line manager are realistic. Engagement has also significantly improved since last year, with almost 90% of employees stating that Raymond Brown does an excellent job of keeping them informed of matters affecting them.

2017/18 Great Place to Work Action Plan

The surveys highlighted a number of areas where we can show further improvement, especially around engagement in decision making, staff progression and broader training and development. We are developing action plans to address these and they will be issued in the New Year.

Training and Development

- Annual job reviews for every employee are now mandatory so that everyone gets the opportunity to discuss their personal development and progression with their line manager. It will also be encouraged that every employee has a six monthly interim review.
- A Training Request Form will be reviewed and reissued for employees to formally request training, and we will look at how we can improve and monitor delivery of our development and training actions.
- We will encourage employees to progress, should they show an interest in doing so, and offer feedback to unsuccessful applicants to help them identify what they need to do to progress their career.

Engagement

- Each site will have an improvement team involving operators actively working on business issues and we will introduce daily operation meetings where we will highlight the priorities for the following day.
- We will ask all those without access to our email system if they would like the business to hold a record of their personal email addresses to communicate updates.
- Arrange opportunities for employees to visit other sites.

Leadership

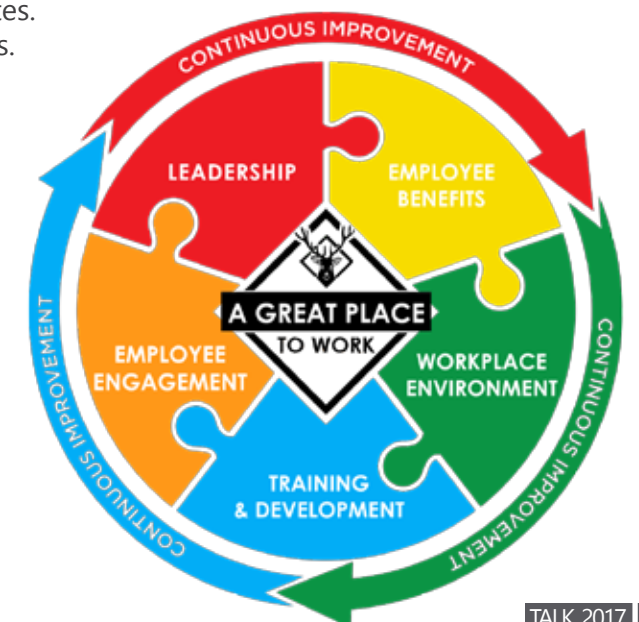
- We will aim to give more regular business updates and continue with the director visits to our sites.
- We will recognise behaviours of key individuals who exemplify our Core Values.

Employee Benefits

- Additional company benefits, such as maternity and paternity, will be investigated.

Workplace Environment

- A detailed appraisal will take place to identify and address specific concerns relating to the improvement of the workplace environment and facilities.



Passion. Responsibility. Engagement.

Core Value Winners

Last year we started a new initiative to have Core Values for the business: Passion, Responsibility and Engagement. As part of the Employee Satisfaction Surveys this year, we asked you to nominate someone for each of them.

Congratulations to the following who were nominated by their teams and colleagues and who were presented with a £200 John Lewis voucher and an engraved wooden plaque at the Christmas party.

Passion – Tom Weeks, Customer Service Supervisor (4 years with the business)

Tom was commended on his passion for the business and his "solid enthusiasm and dedication to achieve" by fellow colleagues and that he is "always willing to assist".

Responsibility – Vanessa Smith, Shift Manager (1 year with the business)

Vanessa stood out under responsibility. She was described as "always helpful" and that she "always sorts things which need to be fixed, always worries about H&S and never ignores hazards".

Engagement – Stephen Hall, Driver (16 years with the business)

Steve was nominated for his engagement. Colleagues stated that Steve is "always willing to help" and that he "believes in being honest to management if he can see a better course of action to implement".

All Three Values – Karl Reed, Site Supervisor (21 years with the business)

Karl was one individual who stood out significantly and who was nominated repeatedly for all three values.

"Karl is constantly looking at ways of improving the site. He makes you feel like part of the team and is looking out for your safety."

"It shows how much the site is changing for the better."

"Enthusiastic, driving the business forward. Improving how the company operates."

"He is committed and cares a great deal about his team."

"Since completing his MDP, he has embraced the continual improvement concept, feeding back lots of ideas and coming up with brilliant solutions to issues affecting the operational areas of the business."



An Update from IT

Two new software systems have recently gone live across the business. A new Client Relationship Management (CRM) system has been rolled out across the sales teams, enabling them to better manage their clients and share knowledge between each other and between the teams. The aim is for this to result in more accurate sales forecasting and more business.

Also, a Compliance Management System has started to be rolled out. The full roll out and impact of this system will take a few months to take effect across the whole business, but in Fortis they are now doing the daily checks in the new system called Audit Manager, which is currently being scoped in Waste and Quarry Products, where it is expected to go live early next year. Audit Manager is part of a suite of products that we will see enabling the business in the coming months.

With more changes coming, there will be more updates next year.

New Plant and Generator for Roke Manor Quarry



On 1 September, Roke Manor Quarry had the delivery of a new Bell B30E Dump Truck, a much improved, safer and more economic model.

It features a tailgate, wider tyres, rider control (to make it more comfortable for the operator), an onboard weigher, a device to restrict the tipping and telemetry, which updates daily to give the following information: loads tipped, cycle times, amounts in tonnes moved, litres per hour of fuel used and tyre pressures.

We are pleased to announce that an electricity cable has been installed at Roke Manor, with a sub-lease granted to Scottish and Southern Electricity. The electricity supply to the site had previously been running on diesel powered generators.

In November, the generators were removed from site and a transformer (inside the green box on the left) was installed.

Not only is this much more efficient, with less fuel being utilised, there has also been a considerable drop in noise levels now the generators have gone.



Waste contract win at St Michael's Retail Park, Basingstoke



Plans for the St Michael's Retail Park, on the site of the former Smiths Industries Aerospace site, in Winchester Road, were given the green light by Basingstoke and Deane Borough Council's development committee in the summer. We are pleased to announce that Jim Skinner has secured its waste management.

The contract will start shortly and will last for approximately one year, seeing us deliver in the region of 200 skips into the site to recycle materials such as plasterboard, metal, wood and mixed waste.

New Waste and Skip Websites are Launched

Raymond Brown Waste Solutions are pleased to announce the launch of their new websites: two brand new and refreshed skip websites for brownSkips and chiltonSkips, and a modern new Waste Solutions website that also includes the marketing of both primary and recycled aggregates, IBA Aggregate and muckaway.

The new websites were created around the existing Raymond Brown Group website design and a new Raymond Brown Quarry Products site is in the process of being developed, ready to launch for the New Year.



KERRY SMITH WINS THE 2017 VENUS HAMPSHIRE MARKETING AND PR AWARD

Kerry Smith, Communications and Marketing Manager, was announced winner of the Venus Hampshire Marketing and PR Award on Saturday 11 November in front of over 350 guests at the Venus Hampshire Gala Dinner, held at Solent University's new Spark Building.

The Venus Awards – dubbed by Channel 4 as “The Working Women’s Oscars” – celebrate the vital contribution that women in business make to the local, regional and national economy. Competition was strong across the region, with over 1,500 nominations and applications received across the 15 categories.

Award sponsor bandv's Chairman, Colin Breckenridge, commented: “We are delighted that Kerry is the winner of this year’s Hampshire Venus Awards in the Marketing & PR category and would like to offer our heartfelt congratulations.

Kerry's progression through the Raymond Brown Group from Marketing Assistant to Marketing Manager and the story of her journey really caught our attention. Her enthusiasm and passion for her role and the company is clear, and Kerry's commitment to Raymond Brown's community projects really impressed us.

It has been an honour to be a sponsor of the Venus Awards for the second year running as bandv are proud to help promote the role of women in 'Marketing & PR'. This year the category was once again full of some extraordinary individuals and tremendous talent but for us Kerry shone that little bit brighter and stood out as a clear winner. Huge congratulations Kerry!”





RAYMOND BROWN CHRISTMAS PARTY 2017

SOUTHAMPTON SOLENT UNIVERSITY
SPARK BUILDING

02.12.17

Over 170 employees and guests joined us for our 2017 Christmas Party at the new Solent University Spark Building in Southampton.

The venue was decorated in an Enchanted Forest theme, with snowflakes floating down the walls, green lighting and wintry props and accessories, including a giant white unicorn surrounded by Christmas trees in the centre of the room.

The party started off with a speech by Steve Clasby, as he provided an overview of the business successes in 2017 and thanked employees, past and present over the past year, for their efforts.

Awards were presented to the employees nominated for our Core Value awards, these were: Tom Weeks, Vanessa Smith, Steve Hall and Karl Reed.

All employees were given the opportunity to win a day of paid annual leave in our infamous 'Heads and Tails' game, which was undertaken by Colin Bolam and Adam Murnieks. Massive congratulations to Justin Ebbutt (Site Manager at Nursling Recycling Facility), whose wife, Rebecca, won it on his behalf.

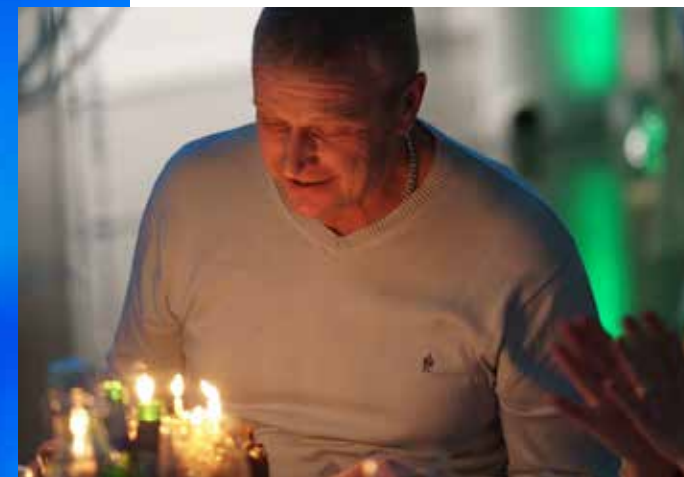
Attendees received favours in the form of an antler bottle opener for the men and a snowflake bottle stop for the women, along with an array of Hotel Chocolat treats in crackers on the tables.

After a three course meal of chicken terrine or soup, beef or vegetable wellington and a chocolate tart or cheese and biscuits, the teas and coffees with chocolate-covered turkish delight treats were served up on top of the red pod that sits suspended in the venue above the atrium.

Following the meal, Mark Attwood organised a birthday cake for Steve Parker, which was brought out as Louisa Isaac and Clare Phillips started everyone singing "Happy Birthday" to him.

Throughout the evening, employees and their guests were able to explore the impressive venue, wager with their funny money at the three casino tables, have their photos taken in the inflatable LED Photo Booth (on the following pages), snap themselves in the Enchanted Selfie Area and dance the night away to the DJ.

The feedback on the evening has been really positive, thank you to all who attended and made it a night to remember.



RAYMOND BROWN STAFF CHRISTMAS PARTY 2017...





RAYMOND BROWN



STAFF CHRISTMAS PARTY 2017



RAYMOND BROWN



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STAFF CHRISTMAS PARTY 2017





BRICKWORTH QUARRY WINS PRESTIGIOUS BIODIVERSITY AWARD

The 46th Annual Mineral Products Association (MPA) 'Quarries & Nature 2017 – Appreciating Assets' event took place on Thursday 19 October at The Royal Society, London and was presented by BBC Radio 4's Farming Today presenter, Sybil Ruscoe.

The MPA Awards recognise exceptional practice, and showcase some of the best examples of quarry restoration and wildlife conservation anywhere in Europe.

Expert speakers included a number of current issues related to nature conservation. They were Stephanie Hilborne OBE, Chief Executive of the Wildlife Trusts, Professor Steve Ormerod, Cardiff Professor of Ecology and until recently Chairman of RSPB, and Tom Butterworth, Associate Director of WSP.

Raymond Brown were presented as winners of the Biodiversity – Planned Restoration category by Sir Desmond Swayne MP, who praised the restoration work and entrepreneurial spirit of the business.

The award was for Brickworth Quarry, where we recently gained permission for an extension to our existing operations. The area to be quarried is currently commercial coniferous plantation, but it was originally broadleaved woodland and the soil carries a rich seed bank. A robust handling strategy has been designed which relies on moving soils only once, using direct placement to the area of restoration.

The judges were impressed with the carefully planned removal of the conifer plantation, the management and conservation of ancient woodland soils and the planting of native trees to deliver a net gain in broadleaved woodland habitat.

Commenting on the awards, Nigel Jackson, Chief Executive of the MPA, said: "Once again MPA members have demonstrated what an environmentally responsible industry can do to both protect existing and create new habitats. We could not be more proud to showcase what can be achieved by an industry that is uniquely placed to make a net gain to biodiversity."

Rob Westell, Estates & Planning Director at Raymond Brown, commented: "We are extremely proud to win this award, which is testament to the hard work of a small group of people, and it is a great achievement for Raymond Brown to be on the same stage as the big multinational extraction companies in the UK. The new planning permission at Brickworth Quarry will ensure transformation of a conifer plantation to broadleaved woodland, providing enhanced habitat for a wide range of species, while protecting a valuable soil resource."



SKIP LORRIES DESIGNED BY TWO LOCAL PRE-SCHOOLS

Two of our new skip lorries have this year been designed by local pre-schools. This is the first time that any of our lorries have been designed by pre-schools, previously they have been created by a range of primary, junior and senior schools. It has been brilliant to involve even younger members of the local community in the design process of our next vehicles.

Both pre-schools, Barton Stacey Pre-School and Longparish Little School, are situated near our A303 Enviropark. The schools were approached in the summer to come up with designs based around the theme of recycling to go on the lorries.

Barton Stacey Pre-School had the idea of utilising their hands and feet to create posters, and Bishop David Williams of Basingstoke and other members of the local community, including all of the children's parents came to see the unveiling of the lorry.

Bishop David presented certificates to each child whilst Tim O'Leary, Operations Director, gave each of them a £10 gift voucher and goody bag. Bishop David praised the efforts of Raymond Brown in involving the local community in the work which we do. Longparish Little School had ten of their children draw pictures and colour in posters. Goody bags and gift vouchers were also presented to them by Tim O'Leary.

At both pre-schools, the children got to have a sit in the lorry and pretend to drive it whilst having their photos taken. Many thanks to Barton Stacey Pre-School driver, Phil Cresswell, and Longparish Little School driver, Dave Newell.

We will be visiting other schools who have taken part in the initiative with our new Raymond Brown Waste Solutions vehicles in the New Year.





We once again showed our support in the lead up to Remembrance Sunday by displaying giant poppies on the front of our cabs. The business makes a donation to the Royal British Legion Poppy Appeal each year to honour this.

Thank you to Steve Parker and Scott Kendall, who ensured that poppies were attached to all of our lorries within the fleet. We take huge pride in being able to support the Poppy Appeal in such a significant and noticeable way.

In October, the local community invited us to judge the 21st Annual Longparish Pumpkin Competition. Neil Loveys, Office Manager, and Jayne Smith, Assistant Management Accountant, undertook the judging on behalf of the business. They were required to judge several different categories, including; home grown, baked, decorated and fancy dress.

Some of our sites and offices took part in the Macmillan Coffee Morning in September, with many homemade cakes to raise money for Macmillan Cancer Support. Thank you to all those who participated.

In addition to the above, over the last few months, we have also provided sponsorship or donations to the Barton Stacey Fireworks Event and the Whiteparish Winter Ball. We have donated skips to the First Harwell Scout Group and Chilbolton Pre-School and Longparish's Autumn Clean Up Day.



CUSTOMER FEEDBACK

Some of the excellent reviews received via Trustpilot since the last issue of TALK. To read all of the reviews, please visit the Raymond Brown websites.



Always find the drivers helpful and...

"Always find the drivers are helpful and courteous. The ordering and collection process is also easy and timely."

Mrs Kakiya



Top class service

"Very helpful service. Even when I changed my requirements of skip size at the last minute. The Lady in the office couldn't have been more helpful. Thank you."

Bob



First class service from the outset

"Delivered and collected on time also best available price in my area."

Chris



Excellent company

"Web site provides lots of information about skip sizes and what you can put in them etc, booking and paying on line very easy. My skip arrived 7:30 in the morning allowing me to a full days work in, driver was very helpful putting the skip exactly where I wanted it. Received a courtesy call the day before collection date to check everything was ok and that the skip was ready for collection, excellent service all round."

Richard



A great company to do business with

"Good communication. Prompt, helpful and go the extra bit to get a skip in a tight spot which other companies are unwilling to do. Tom responds quickly to emails and texts and makes sure our busy projects keep rolling. I have worked with 3 skip companies and this one is the best experience so far. Prices are good too."

Jonathan Greatrix
Greatrix Ltd



Supplement of crushed concrete

"We would like to give a big thank you to Raymond Brown for supplying Itching South scouts 18 tonne of crushed concrete for no charge at all furthermore the guys turned up within a short time frame that we had for doing the project and donated high viz vest for the kids to wear. We would like to give them a big thank for all their help with this."

Itching South Scout Campsite



Excellent service!

"The driver called the evening before to check if the time he wanted to deliver was convenient. He arrived on time and he backed the truck up extremely proficiently, as our drive is rather tight. Both the drop off driver and return driver where extremely friendly and accommodating Excellent service."

SJ



Excellent service

"Excellent service with a prompt response. Lovely lady who took all the details and appeared happy in her work. What a change! Paperwork that was received afterwards had all the detailed information that I needed. I would definitely recommend this company."

Julie



Brown's Skip Hire

"Builders based in Reading, we use various skip providers dependant upon area. Browns gave us a quality service. On time. Friendly driver."

Wayne

TALK



RAYMOND BROWN

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